

## Dear guests!

Receive the warmest welcome to Stone House.

We equipped our houses in order to meet all the needs of today 's modern guest. We hope we have been able to live up to your expectations.

In order to ensure a pleasant stay and eliminate possible misunderstandings, please familiarize yourself with the house rules. The host is at your disposal for any additional information.

**On the day of arrival, you can enter the accommodation after 14:00, and on the day of departure you can leave no later than 11:00. You need to hand in your ID card or passport to the host to register with the Tourist Office.**

Guests are obliged to take care of their belongings and valuables left in the apartments/rooms. The owner is not responsible for their possible disappearance.

- Guests are responsible for their behavior in and around the house, and in the event of an accident, they are responsible for the consequences. Additional facilities(deck chairs, swings) are not monitored and guests use them at their own risk.

- Please do not make noise, especially between 00:00 and 07:00.

- The number of guests in the accommodation must not exceed the maximum number of people allowed. The host has the right to refuse to receive additional guests in the accommodation or to charge extra for their stay.

- Please lock the front door of the accommodation while you are in the building. When leaving the building, be sure to lock the door and close the windows, close the parasols, turn off the lights and all electrical appliances ( TV, air conditioning, stove...) and turn off the water.

- The owner of the facility has the right, in the absence of the guest, to enter the accommodation in order to prevent possible damage or danger. The owner is obliged to inform the guest about the entrance to the accommodation at the next

contact.

- forbidden to destroy furniture and equipment in the accommodation and to cause riots and disturb other guests. If the fault of the guest causes the disappearance or damage of installations, furniture, appliances or other equipment of the accommodation, the guest is obliged to inform the host and compensate for the equivalent of the damage.
- It is forbidden to take out devices and equipment from the accommodation (towels, blankets...), and change codes on devices
- Pets are allowed but only one for each more than one is charged a fee of 10 euros
- It is not allowed to bring weapons, explosives and flammable materials into the accommodation.
- The use of equipment and devices that are not part of the accommodation is allowed only with the consent of the host.
- Charge 150 kn for the lost key.
- Smoking is allowed on the balcony (terrace). In other rooms of the apartment, smoking is not allowed.
- Bicycle rental is possible with a surcharge of 70 kn per day.
- Before leaving:
  - > Please leave the accommodation clean and tidy.
  - > All appliances must be cleaned and all lights and air conditioners switched off.
  - > Garbage should be thrown in the appropriate bins.
  - > Furniture should look the way it did.

In case of non - compliance with this house rules, the host has the right to cancel the guest's further provision of services and ask for a possible fee for additional cleaning of 50 euros.

You can communicate your remarks, wishes and compliments to the host who is

at your disposal during your entire stay in the accommodation.

Thank you for choosing our facilities for your vacation,

Your hosts,

Erwin and Dunja Benisi Džaferagić